

onsemi Business Update: China Global Distribution Center

April 28, 2022

Dear Valued Customer,

For the last several weeks, the **onsemi** China Global Distribution Center (CGDC) has been shut down due to enhanced governmental lockdowns in Shanghai – however, earlier this week we received the good news that the Shanghai government has approved our application to reopen and will resume operations with a reduced workforce.

While the reduced workforce will not allow us to resume production at full speed, we are hopeful that this is the first step in the right direction to a safe and compliant full re-opening. We currently are working through logistics details, including best practices for moving to and from the warehouse, as well as details for our materials, equipment and service vendors in China.

As previously shared, we are aware that smaller cities have imposed lockdowns and/or heightened restrictions for entering the city, specifically impacting external manufacturing locations.

We anticipate delays will still be highly prevalent and ask for continued patience as we re-open operations with the working restrictions.

The team continues to focus on critical devices for our customers and we are doing our utmost to ship product out in the fastest way possible. We will continue with plans to relieve capacity restrictions and reduce customer impact through other **onsemi** locations – such as our Distribution Centers in Singapore and Manilla.

As always, **onsemi** prioritizes the safety of our employees under all circumstances and we are striving to mitigate the impact of the limitations on our customers.

Circumstances are changing daily and we will continue to monitor the global situation and adjust our approach as necessary. Please work with your customer service representative to receive up-to-date delivery information on your current orders. You may also contact us through continuity@onsemi.com.

We appreciate your ongoing patience and partnership.

Regards,



Mike Balow
Executive Vice President, Sales, **onsemi**